

# SNAPP® screen LIMITED WARRANTY

ScreenPorch.com warrants the SNAPP® screen extrusion (hereinafter referred to as the "Product"), to be free of defects in material and workmanship, subject to the limitations and conditions herein listed. During this limited warranty period ScreenPorch.com will, at its discretion and free of charge, repair or replace any Product, which is found to be defective in material or workmanship due to normal use.

This limited warranty, as with most other home products, fixtures and appliance manufacturers' warranties, is based on time not usage. This limited warranty does not cover failure to function or any damage(s) whatsoever resulting from or caused by, without limitation to, unreasonable or improper use, abuse, misapplication, or damage inflicted by you, a shipper or any other third party, or improper installation, failure to provide reasonable and necessary maintenance, failure to follow written installation, operating or maintenance instructions provided with Product, if any.

ScreenPorch.com is the Product manufacturer not the Product installer. This limited warranty does not cover, in any manner or form whatsoever, either whole or in part, the installation of Product or any failure to function or any damage(s) whatsoever resulting from, or caused by, the installation or improper installation of Product. ScreenPorch.com will not be responsible for any other associated or additional costs including, but not limited to, costs associated with the removal, installation and/or reinstallation of the Product in question.

**Warranty, limitations and conditions for aluminum Product:** A ten (10) year limited warranty is provided and is contingent upon Product being installed in areas of normal weather and atmospheric conditions. This limited warranty does not apply in any fashion whatsoever to damage or failure caused by, salt spray or proximity to seacoast, blowing sand or debris, chemical or foreign atmospheric substances, installation of Product in direct contact with pressure treated materials, fire, any act of god, vandalism, terrorism, harsh or caustic cleaners, power washing, power or hand scrubbing or sanding, painting, refinishing, as well as gouges or scratches of any kind or cause or any other condition, exposure, or experience that may damage applied finish or exposes bare aluminum. It is the responsibility of the consumer to establish the original purchase date for warranty purposes.

**Warranty, limitations and conditions for PVC Product:** A five (5) year limited warranty is provided and is contingent upon Product being installed in areas of normal weather and atmospheric conditions. This limited warranty does not apply in any fashion whatsoever to damage or failure caused by, extended or frequent freezing or subzero temperatures, blowing sand or debris, chemical or foreign atmospheric substances, fire, any act of god, vandalism, terrorism, harsh or caustic cleaners, power washing, power or hand scrubbing or sanding, painting, refinishing, as well as gouges or scratches of any kind or cause or any other condition, exposure, or experience that can weaken PVC. It is the responsibility of the consumer to establish the original purchase date for warranty purposes.

**THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS, AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, WHETHER BY STATUTE, AT LAW OR IN EQUITY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE.**

**This written warranty is your exclusive warranty from ScreenPorch.com and represents the SOLE REMEDY available to any owner of SNAPP® screen extrusions for any defects in material or workmanship. ScreenPorch.com makes NO OTHER REPRESENTATIONS, CONDITION, GUARANTEE, OR WARRANTY of any kind other than that stated herein.**

**ScreenPorch.com WILL NOT BE LIABLE IN ANY EVENT FOR CONSEQUENTIAL, PUNITIVE, SPECIAL, INCIDENTAL, OR OTHER SIMILAR DAMAGES OF ANY KIND, whether for breach of this warranty, negligence, strict liability in tort, or for any other cause even if advised in advance of the possibility of such damages.**

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

No warranties are made for Products sold or installed outside of the United States of America.

To file a claim under this Warranty, you must send - within 30 days of discovery of a defective condition - written notice of claim together with clear photographs of the alleged defect, along with original (or copy) of proof of purchase to ScreenPorch.com - Warranty Service Department, P.O. Box 282 Northford, CT 06472. Notice to installer is **NOT** notice to ScreenPorch.com.

ScreenPorch.com will evaluate your claim within a reasonable time period after proper notification. We may require you to submit additional photographs, information, and/or the alleged defective Product, at your expense, for further evaluation prior to resolving your claim in accordance with the terms of this Warranty.